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C-THINK1-02 Exam Certification Details:

Level:AssociateDuration:180 minsLanguages:EnglishSample Questions: SAP C-THINK1-02 Exam Sample Question Exam:80 questions

SAP C-THINK1-02 Exam Syllabus Topics:

TopicDetailsTopic 1- Understand the purpose of synthesis within the Design Thinking methodology- Understand the purpose of ideation within the Design Thinking methodologyTopic 2- Explain the purpose of validation within the Design Thinking methodology- Describe best practices methods for scoping and understand how they workTopic 3- Understand the purpose of prototyping within the Design Thinking methodology- Understand the purpose of scoping within the Design Thinking methodologyTopic 4- Describe best practices methods for validation, and understand how they work- Describe best practices methods for research and understand how they work

NEW QUESTION 41

Are insights and observations the same thing?

- * NO
- * YES

NEW QUESTION 42

Building a culture of innovation takes collaborative, diverse, & empowered employees who seek empathy for their end-users.

Note: There are 1 correct answers to this question.

- * Client
- * Place
- * Process
- * People

NEW QUESTION 43

What tools or Design Thinking techniques do you use during the scoping phase? Note: There are 2 correct Answers to this question.

- * The reframing technique
- * Customer journey map
- * Value maps
- * Low-fidelity prototyping

NEW QUESTION 44

What activities do you perform in the Synthesis phase? Note: There are 3 correct Answers to this question.

- * Share raw data
- * Derive insights
- * Establish a “divergent” state of mind
- * Generate ideas
- * Establish a “convergent” state of mind

NEW QUESTION 45

When customer development and product development happen simultaneously?

Note: There are 1 correct answers to this question.

- * new methodology
- * Confidence
- * Expertise
- * Space

NEW QUESTION 46

How do you integrate Design Thinking activities into a software development project?

- * Plan Design Thinking workshops at the beginning and at the end of the development project.
- * Plan Design Thinking workshops first for the business side and then for the IT side and repeat this throughout the development lifecycle.
- * Plan Design Thinking related activities from the beginning of the development project and plan for multiple iterations.
- * Plan several Design Thinking activities and workshops during the implementation phase for different levels of hierarchy (managers and subject matter experts).

NEW QUESTION 47

What are four questions that are useful to ask during the design thinking process? (another variation to the design thinking process)

Note: There are 4 correct answers to this question.

- * What if?
- * What is?
- * What works?
- * What are?
- * What wows?

NEW QUESTION 48

What are the phases within the Human Centered Approach to Innovation? Note: There are 2 correct Answers to this question.

- * Run & Sell
- * Explore
- * Run & Scale
- * Expand

NEW QUESTION 49

Why is it important to run the first minutes of the brain dump exercise in a silent mode? Note: There are

2 correct Answers to this question.

- * To decelerate the brain dump exercise.
- * It ensures that all participants focus on the topic.
- * A challenge-related comment would influence the divergent perspectives.
- * It helps to stay away from the solution mode.

NEW QUESTION 50

Goal of the interview.

- * Engage
- * Observe
- * Learning as much as possible
- * Watch and Listen

NEW QUESTION 51

What is the essence of design thinking?

Note: There are 1 correct answers to this question.

- * What do you hope to test with the user? What sorts of behavior do you expect?
- * Identify what's being tested with each prototype. A prototype should answer a particular question when tested
- * In the early stages of a project that question may be broad
- * How one identifies new solutions that meet the needs of a market; TO CREATE SOMETHING NEW

NEW QUESTION 52

What is the Design Thinking pattern of the ideation phase? Note: There are 2 correct Answers to this question.

- * Defining choices
- * Limiting choices
- * Making choices
- * Creating choices

NEW QUESTION 53

What are the components you typically capture in a customer journey map? Note: There are 3 correct Answers to this question.

- * Actions
- * Mindset
- * Touch Points
- * Responsibilities
- * Locations

NEW QUESTION 54

An _____ is a tool that helps you collate and integrate your interview data in order to discover surprising or unanticipated insights. It also enables you to uncover unmet needs, find the source of any frustrations, discover areas for improvement, explore different perspectives, and question your own assumptions and beliefs.

Note: There are 1 correct answers to this question.

- * Any kind of thought
- * deas and concerns
- * related to the challenge
- * Empathy map

NEW QUESTION 55

What are the 3 main phases of design thinking?

Note: There are 3 correct answers to this question.

- * Overlapping phases
- * Implementation (Test)
- * Ideation (Create)
- * Inspiration (Empathize)

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