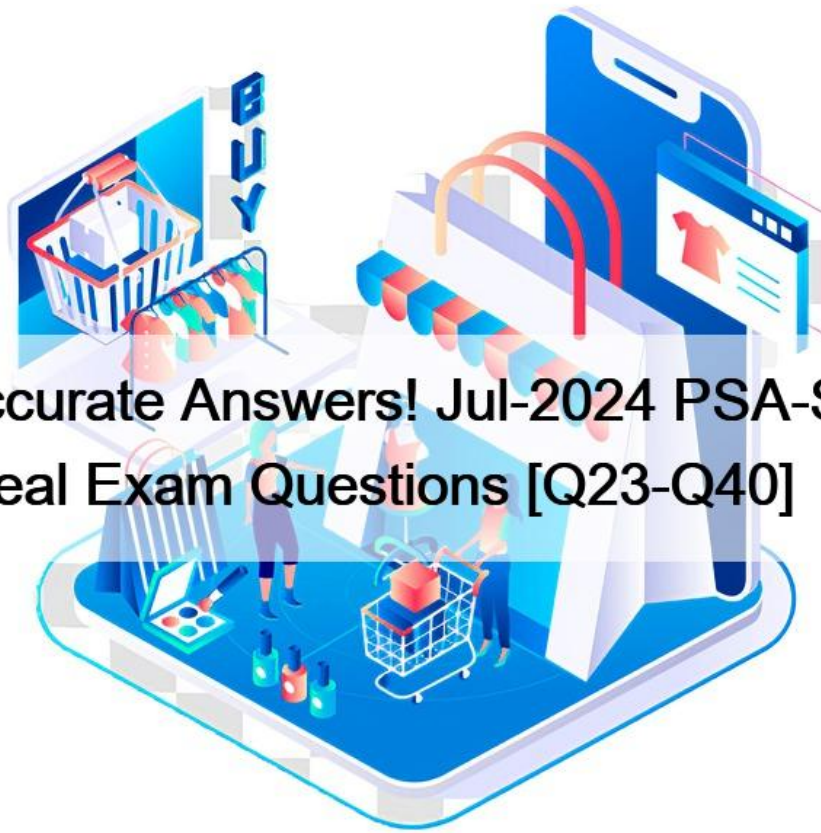


100% Accurate Answers! Jul-2024 PSA-Sysadmin Actual Real Exam Questions [Q23-Q40]



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100% Accurate Answers! Jul-2024 PSA-Sysadmin Actual Real Exam Questions Best Value Available! 2024 Realistic Verified Free PSA-Sysadmin Exam Questions Q23. A user is having an issue where the Utilization report has inflated hours. The billable hours, calendar hours, and credited hours are double their actual values.

Which of the following is a possible cause of this issue?

- * The report filter for 'End Date'; needs to be edited to a different date range
- * The report needs to be grouped by Resource
- * The report needs to be filtered by Time Period Type

Q24. One of the Project Managers in your company has reached out to you to resolve an issue. Many of the Timecards that were approved in the last week against projects are not reflecting back on the Project Actuals.

You check that the Actuals Configuration Group > Calculation Mode option is set to 'Scheduled';.

What is the next step you should take?

- * Navigate to 'Error Logs';, and check the details of the error in the 'Message'; field for each error log record

- * Navigate to **Logs**, and check the details of the error in the **Message** field for each log record
- * Navigate to **App Logs**, and check the details of the error in the **Message** field for each agg log record

Q25. Managers within your company are using the Resource Planner to check a resource's availability but report that they are not seeing the Availability column on the Resource Planner.

Which two of the following could be causing this issue? (Choose two.)

- * Utilization Ermine checkbox is deselected under Utilization custom settings
- * Resource Availability column is not selected under the Resource Planner columns list
- * Managers don't have the field level access to Resource Availability

Q26. In your Company, a Resource Manager wants to provide the option for Resources to nominate themselves for upcoming work they are interested in. How can you set this up?

- * Enable **Self-Nominate for Resource Request**; custom setting > add the **PSA Resource Self-Nomination**; Lightning component to the Resource Request Detail Page
- * Enable **Candidates Can Self-Nominate for Work**; custom setting > add the **PSA Resource Self-Nomination**; Lightning component to the Lightning Home page
- * Enable **Self-Nominate for Work**; custom setting > add the **PSA Self-Nomination**; Lightning component to the Project Detail Page

Q27. Managers want to be able to edit expenses once they are marked as approved, **Include in Financials** is selected, but before the Billing Events are created. Which of the following options do you choose under the Permission Control record?

- * Expense Ops Edit
- * Expense Entry
- * Expense Edit

Q28. A user has reported that their Utilization Report doesn't have data for the last few weeks.

Which two of the following are possible causes of this issue? (Choose two.)

- * There is an issue with **Time Periods** for the relevant date range (for example, duplicate Time Periods)
- * The **Utilization Calculation**; scheduled job has an error and stopped running properly
- * The **Estimates vs Actuals**; scheduled job has an error and stopped running properly

Q29. In your company, you are responsible for reviewing/maintaining Workspaces. You need to adjust the Default FinancialForce Navigation in the Service Delivery Workspace. You know you need to use the **Navigation Configuration Builder** screen, but you do not see this option available in the **App Launcher**.

Which of the following is a possible reason?

- * You need to have **System Administrator**; Permission Control record assigned
- * You do not have the **FF Configuration Builder**; Permission Set assigned
- * You need to have the **Configuration Builder Menu**; setting set to **TRUE**; on the Salesforce User setup screen

Q30. What tools can you use to customize your workspaces?

- * Navigation Configuration Builder, Lighting App Builder, PSA Administration Tool
- * Navigation Configuration Builder Highlights Configuration Builder Lighting App Builder
- * Navigation Configuration Builder, Lighting App Builder, Heroku App Builder

Q31. Which of the following are currently available PSA workspaces?

- * Project Management Workspace, Resource Management Workspace. Services Delivery Workspace
- * Project Management Workspace, Task Planning Workspace. Services Delivery Workspace
- * Project Management Workspace Milestone Forecast Workspace Resource Management Workspace

Q32. When a timecard is submitted into an Approval process, you would like to capture the Submitted Date in a field to use for reporting purposes. You've already created the new Submitted Date field on the Timecard object.

What is the easiest approach to use in setting up this configuration within an Approval process?

- * Go to the active Approval Process for Timecards and add a field update to update the new date field upon Initial Submission
- * Create a Workflow Rule when a Timecard Status changes to Submitted to update the new date field
- * Go to the FinancialForce Flow for Timecards and add a 'Get Records' element to update the new date field when Timecards are submitted

Q33. Your company wants to be able to automatically notify Resources by email about their missing timecards, when they have not entered the full amount of contracted hours for the previous week.

What is the best method to use within PSA to enable this?

- * Use the Missing Timecards Scheduled Job and Email Alert
- * Use the Time Variance Scheduled Job and Email Alert
- * Use a Salesforce Report based on Monthly Estimate vs Actuals Records and subscribe the Resource to receive the report by email

Q34. You have received a requirement to add the 'Gantt' button to the Project page layout. Dynamic Forms are not in use. How would you configure this change?

- * Go to Setup > Custom Settings > Page Preferences > navigate to the 'Display Buttons' setting > input 'AH' to display all available buttons on the page
- * Go to Setup > Object Manager > Project > Lightning Record Pages > select the assigned lightning page > Edit the page > navigate to the 'Buttons' component > drag the 'Gantt' button onto the page
- * Go to Setup > Object Manager > Project > page layouts > open the assigned page layout > navigate to the 'Mobile & Lightning Actions' menu > drag the 'Gantt' button onto the page

Q35. Currently Project Managers and Resource Managers are using Gantt. You do not want your Project Managers creating assignment, resource requests or milestones from the Gantt. Which of the following custom settings should you configure to hide these buttons?

- * Project Task Gantt Global Settings
- * Gantt Global Settings
- * Project Task Gantt Preferences

Q36. The consultants in your organization will be entering time against the project task and everyone else will enter time against the project/milestone.

Which of the following correctly identifies the steps you will need to complete?

- * Navigate to Time Card Entry UI Personal custom setting, click 'New' and create a setting for your Consultant profile and then change the 'Task Time Entry Mode' to 'Calculated'
- * Navigate to Time Card Entry UI Switch custom setting, click 'New' and create a setting for your Consultant profile and then change the 'Task Time Entry Mode' to 'Calculated'
- * Navigate to Time Card Entry UI Global custom setting, click 'New' and create a setting for your Consultant profile and then change the 'Task Time Entry Mode' to 'Calculated'

Q37. Your company is rolling out Skills and Certifications to encourage employees to track their skills and also decide which skills

they would like to acquire. After rolling this feature out, end-users have noted they can't add their assignments to build their Experience. What could be causing this problem?

- * The Enable Experience checkbox in the enable-skills-experience configuration option is not selected
- * The Enable Experience checkbox in the Skills Management custom setting is not selected
- * The Enable Experience field on the PSA contact record is not selected

Q38. Your company hired its first part-time employee that needs to be set up as a Consultant in PSA. They will work about 20 hours a week instead of the normal 40 hours a week.

Which of the following steps should you take to ensure this consultant's utilization calculation will be calculated correctly?

- * Create a new Role, indicating the user is a Part Time Consultant
- * Create a new Part Time Work Calendar for 20 hours
- * Create a new Utilization Calculation, labeled Part Time

Q39. You are in the process of migrating historical Skills and Certification information from your company's legacy system into FinancialForce PSA. Since the historical data volume is relatively low, you have decided to migrate the data manually and not use the Data Loader tool.

Using the Manager Skills and Certification lightning component, you first select the internal resource's name for whom you want to capture the Skills and Certification ratings. However, you notice you do not have the option to Add new skills and Certification for that resource on the screen. You are one of the Salesforce/PSA System Administrators for your company and have the System Administrator profile.

Of the following, which one could explain why you are unable to migrate skills data for that resource?

- * You do not have the required Skills and Certification Entry Permission Set assigned to the resource
- * You do not have the Allow Skills and Certification Entry set to TRUE in the Custom Settings > Permission Control Settings
- * You do not have the Skills and Certification Entry Permission Control set to TRUE

Q40. Where would you go to delete App Logs in bulk?

- * PSA Administration
- * System Administrator Workspace
- * Backlog Details

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